BELKIN® Self Help Guide

IMPORTANT!

Before you begin

You will need:
• Belkin VoIP unit
• Power cable
• Network cable

Hardware check:
• Your computer is switched on
• The VoIP unit is switched on (power switch at rear)
• Network cable connected from computer to the VoIP unit

F1PI210ENau

F1PI241ENau

F1PI241EGau

Upgrade the firmware on your Belkin VoIP unit

Step 1   Download the latest firmware for your VoIP unit from the links below:
F1PI210ENau – 1 Port Wired
F1PI241ENau – 4 Port Wired
F1PI241EGau – 4 Port Wireless

Step 2   Save the file to a location on your computer (My Documents/Desktop etc) **NB. Remember where you saved this file, you will require it later**

Step 3   Open your web browser (Internet Explorer, Mozilla FireFox, Safari etc)

Step 4   In the Address Bar, delete any text and type in **10.1.1.1** or Click Here to open the page directly

Step 5   Type in your current password (default password = **admin**) then click **LOGIN**

Step 6   On the left hand side of the screen click **Advanced Setup**

Step 7   You will now be presented with more options in the menu on the left. Click **Tools** then choose **Firmware Upgrade**

If you still require further assistance contact Belkin Technical Support

Call: 1300 554 780
Visit: www.belkin.com/support

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Step 8   Click the **Browse** button, located in the centre of the screen

Step 9   You will now need to locate the file you downloaded earlier in **Step 2**. Browse to the file and click **Open**

Step 10   Click **Save Settings** and click **OK** to the warning prompts. The VoIP unit will now update the firmware and reboot.

IMPORTANT: During the upgrade process **DO NOT** turn off or unplug any cables from the unit.
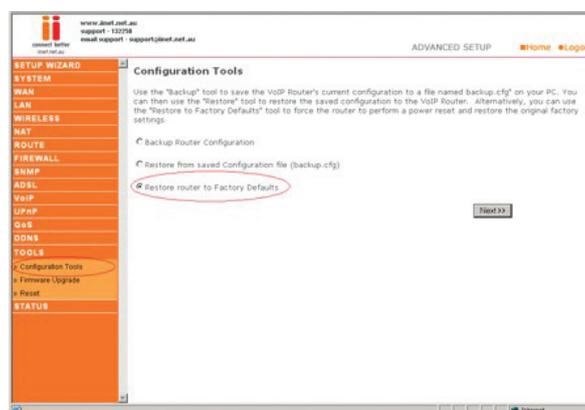
The upgrade process may take up to 1-2 minutes.

You will now need to restore the unit to factory defaults

Step 1   Type in your current password (default password = **admin**) then click **LOGIN**

Step 2   On the left hand side of the screen click **Advanced Setup**

Step 3   You will now be presented with more options in the menu on the left. Click **Tools** and then **Configuration Tools**.
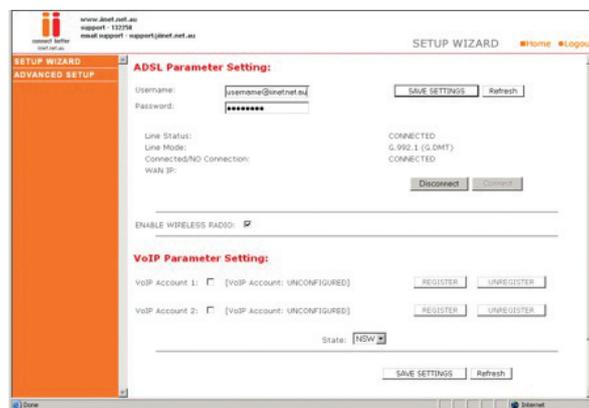
Step 4   Place a 'Dot' next to **Restore Router to Factory Defaults** and click **Next**

Step 5   Click on the **Apply** button and then click **OK** to the warning screen

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Congratulations, you have successfully upgraded to the latest firmware. You will now need to re-enter your username and password for your internet connection:

Step 1   In the Address Bar, delete any text and type in **10.1.1.1** or Click Here to open the page directly

Step 2   Type in your current password (default password = **admin**) then click **LOGIN**

Step 3   Enter your username and password for your internet connection (eg. username@iinet.net.au, username@ozemail.com.au) then click **Save Settings**

Step 4   Once the settings have been saved, enter in your VoIP phone number, password and appropriate State then click on **Save Settings**

You should now be connected to the Internet. If you cannot access the Internet, or are receiving an error message, please contact iiNet technical support on 13 22 58.

Wireless Users

Please click on the link below for information on how to setup your wireless network again.

http://www.belkin.com/au/support/article?lid=ena&pid=F1PI241EGau&aid=9199&scid=0

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